WHAT IS FWA?

Fraud, Waste & Abuse (FWA)

FRAUD is intentionally submitting false information to Medicare or a Medicare contractor, such as **Elixir Insurance**, in order to get money or a benefit.

WASTE & ABUSE is the over-use of services or other provider, contractor, or member practices that are inconsistent with sound business, financial or medical practices, and that cause unnecessary costs to the Medicare program.

PREVENTING FWA

✓ **Guard** your Medicare, Social Security, and Elixir Insurance ID number to protect yourself from identity theft. Do not allow anyone to use your Medicare or Plan ID card.

✓ **Understand** your **Elixir Insurance** benefits and co-payment structure. If you have questions, call Customer Service.

✓ **Review** the claims submitted to **Elixir Insurance** by your pharmacy, as listed on your monthly Explanation of Benefits, regularly to confirm accuracy of the medication name, date of service, quantity and confirm that the medications were received by you.

IDENTIFYING FWA

✓ Medications charged to your **Elixir Insurance** plan that are incorrect or that you did not receive.

✓ Being prescribed medication(s) or higher quantities of medication than medically necessary.

✓ Being charged more than the plan co-payment amount for your covered medications.

✓ Being offered free benefits in exchange for your Medicare number.

REPORTING FWA

Ask your provider about any suspected fraud, waste or abuse as it may have been a mistake.
If it is not resolved, you should report suspicions of FWA by contacting one of the following:
Elixir Insurance FWA Hotline: 1-866-417-3069
Elixir Insurance Customer Service: 1-866-250-2005. TTY, call 711.
Medicare: 1-800-MEDICARE (1-800-633-4227). TTY, call 1-877-486-2048

WHY REPORT FWA?

To protect your Part D benefits. If someone is fraudulently using your Part D benefits, the price and/or coverage of your medications may be affected.

To help keep Medicare costs down. The cost of FWA for the Medicare program may affect the future costs and availability of Medicare benefits. Reporting FWA saves money for taxpayers and protects Medicare for the future.

To prevent others from being injured by FWA. Likely, you are not the only one victimized by a person or provider that is committing the fraud, waste, or abuse. FWA should be reported to stop their actions from injuring others like you.